# Building a Business Plan

- Cover Page
  - o Name
  - o Date
  - o Confidentiality/ nondisclosure language
  - o Project title

#### • Table of Contents

o List headings of plan including page numbers

#### • Executive Summary

- Name of your company
- Description of your business idea (products/ services)
- o Target Market
- o Legal Structure (corporation, partnership, sole proprietorship, LLC)
- Description of marketing and sales strategy
- o Short/Long-term business goals
- o Resources and skills you bring to the table
- o Plan for growth
- Sources and uses of funds
- Summary of financial projections

## • Mission, Vision and Culture

- Write a mission statement
- List your competitive advantage
- Write a vision statement
- o Company culture/ core beliefs/ social responsibility statement

# Company Description

- o What industry are you in?
- o What type of organization (manufacturing, wholesale, service, etc.)?
- o What needs are you satisfying?
- o What is your strategic advantage?
- o What is your legal structure?
- o Why did you choose this legal structure?
- o In what state are you registered or intend to register in?
- o Where will you physically operate?
- o What is the geographic reach?
- o Who is/are the owners of the company and what % do they own?

#### Situation Analysis

- Describe your target customer as clearly as possible using these variables: demographic, geographic, behavioral, psychographic)
- o Describe any research you have done to develop this plan.
  - Industry Analysis
    - What is your NAICS code?
    - How large is the industry?
    - What are the current and anticipated trends and characteristics?
    - Who are the major customer groups (consumer, gov't, business)?
    - How large is your target market? How frequently do they purchase?
    - What factors influence the demand and supply of your product/service?
  - Environmental Analysis
    - Perform a SWOT
    - Strengths (internal)
    - Weaknesses (internal)
    - Opportunities (external)
    - Threats (external)
  - Competitive Analysis
    - Describe both your direct and indirect competition
    - Describe your advantages in price, location, selection, service, speed
    - List all competitors (domestic and int'l)
    - Describe your strategy for outperforming the competition
    - What barriers to entry can you create to block out competitors?
- Marketing Strategy and Plan
  - o What % of the market do you need to capture for your business to be profitable?
  - Write a positioning statement
  - o How do you plan to grow the company?
    - Product Strategy
      - What products/services do you intend to market?
      - Explain how your product will meet a customer need
      - Where is your product/service in the product life cycle (intro, growth, maturity, decline)?
      - Describe the features/benefits of your product/service
      - What copyrights, trademarks, patents or other intellectual property do you own?
      - How will your organization help others (time, money, product, etc.)
    - Price Strategy

- Describe your pricing approach (value, prestige, skimming, cost-plus, penetration, etc.)
- What discounts or allowances will you offer?
- Will you extend credit to customers?
- What forms of payment will you accept?

#### Promotion Strategy

- Identify ways you plan to promote your product or service. What is the budget for these ways?
- Show examples of marketing materials if possible
- What is your business slogan?
- What is your business logo?
- Where do you intend to advertise?
- How do you plan to get publicity for your organization?
- List ways you intend to provide superior customer service
- How will you keep a customer database? What data will you collect?

#### Place Strategy

- Where do you intend to sell your product? Describe the advantages and disadvantages of your location.
- What are the surrounding businesses? Access routes?
- What is the traffic count for this location?
- What is the workforce availability in the area if applicable?

## Management Plan

#### Management Team

- Create an organization chart if applicable
- Will you be hiring employees? If so, what position titles will they have? What do you intend to pay them?
- Do you intend to pay yourself? If so, at what level?
- What policies will you enforce? How will you reward employees?
- Who are your mentors or advisors?
- Who do you plan to hire as your accountant, banker, attorney and insurance agent?

# o Research & Development

- What type of research are you doing or intend to do?
- What are others in the industry doing?
- How will you protect you intellectual property?

#### Physical Location

- Describe your actual physical place of business in detail
- What zoning laws apply? Does it comply? Are variances required?

#### o Facilities

- What type of building and equipment will you have?
- Identify which technological tools you plan to use for your organization and explain why
- How do you plan to get access to the technology you need?
- o Inventory, Production, and Quality
  - From what companies or individuals will you purchase the products you plan to sell? Illustrate your supply chain.
  - Do you intend to manufacture your product? Is so, describe. If not, describe how your product is manufactured.
  - Are there any economies of scale to be attained? If so, what are they and how will you attain them?
  - Have you developed or adopted any innovations in production, inventory, or distribution? If so, list them.
  - How do you plan to distribute your product to your target market?
  - Describe your marketing channels and list the mark-ups at each stage
  - What is the anticipated delivery time when a customer places an order?
  - What methods will you use to ensure quality?
  - What methods will you use to ensure that you comply with federal, state and local laws?
  - What types of insurance will your business need?
  - What laws will affect your business?

#### • Financial Plan

- o Describe your recordkeeping system, including the software you will use
- Sources and Uses of Capital
  - How much capital do you need? When?
  - List the items you need to start-up your business and the costs associated with each
  - List the sources of financing and amounts needed. Identify these as debt, equity, or gift.
  - What is your payback period?
- o Cash Flow Projections
  - List and describe your monthly fixed costs
  - Create a monthly projected cash flow statement for the first year and an annual amount for the second and third years
- Balance Sheet Projections
  - Create a monthly projected balance sheet for the first year and an annual amount for the second and third years
- o Income Statement Projections

- Create a monthly projected income statement for the first year and an annual amount for the second and third years
- o Breakeven Analysis
  - Perform a breakeven analysis and report your breakeven volume
  - Risks and Assumptions
  - List any risks and assumptions for these financial projections
- Funding Request
  - State how much money you need and where the funds are coming from
- Appendix
  - o Include a resume for each owner